

001 Customer Requirements

NORANCO purchase orders containing this clause indicate that the supplier must comply with the latest revision of the following Noranco customer quality specifications as applicable: BOEING D1-4426, UTAS-ASQR-01, UTAS-SCM-PRO-0003 and LS-SBU-A001-SQA, Safran Landing Systems SCREQ-001, SREQ-SLS-001, GRM-123, Bombardier - QD 4.6-40, Heroux-Devtek HPS-010, Honeywell:- SPOC Manual, Spirit Aerosystem:-MAA1-10042-1/MAA1-10009-1(DPD/MBD), Lockheed Martin-QA0022-01, PCC Aerostructure: SQR-10000, or any other customer quality specification appearing on the NORANCO purchase order. Access to these quality documents can be obtained by contacting your buyer.

002 Inspection Certificate

An inspection certificate confirming adherence to contract requirements and mentioning the latest revision of specification, is required with every shipment.

003 Test Reports

Quantitative test reports showing the degree of compliance with applicable specification required with each shipment.

004 C of C

Certificate of compliance required with each shipment stating that the articles covered by the certificate are in good order and conform to the applicable P.O. and technical requirements. The document must show an authorized Quality personnel signature, date and title.

005 Source Inspection

NORANCO Source Inspection may be required at your facility prior to shipment at the discretion of Quality Assurance. Notify the Buyer when parts are ready for inspection. Requests for inspection at source must be sent to supplier.quality@noranco.com.ca 48hours in advance to allow for adequate response time.

006 Quality System

External Provider quality management system must meet the requirements of AS9100D, ISO9000-2015 and ISO9001-2015 or equivalent specification.

007 Traceability

Purchase order number must be clearly visible on all containers, documentation and correspondence. Whereas part serialization is a requirement, serial numbers must be maintained and they must appear on all documentation and individual components.

008 Inspection/Access Rights

All articles delivered hereunder are subject to acceptance at destination or inspection at source, in addition, access rights must be granted to Noranco, Noranco customers and/or regulatory agencies representatives to verify quality, records and/or material at the seller's facility during the application of this contract.

009 Packaging

All articles are to be packed in a suitable manner to provide adequate protection during transportation and storage and to avoid degradation over time, packages are to be identified using suitable barcode labels with each shipment.

010 FAI

First article inspection report per AS 9102 latest revision is required with the initial shipment and any subsequent changes.

011 Accommodation and Assistance

Accommodation and assistance to Noranco and customer/government representatives will be provided when conditions warrant to verify any portion of the contract requirements.

..... See page 2 for continuation.....

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012 GSI

When government source inspection is a requirement, upon receipt of this order, promptly notify the government representative who normally services your plant so that appropriate planning for government inspection can be accomplished.

013 Material Certification

Copies of C of C and quantitative test reports from the original manufacturer are required with each shipment.

014 Calibration System Requirements

External Provider's calibration system must satisfy the requirements of ISO 10012, or equivalent specification.

015 Nonconforming Product

Any deviation from technical requirements detected during the application of this order must be reported to Noranco External Provider Quality on a nonconformance report at supplier.quality@noranco.com as soon as practicable, and the material withheld pending a written authorization to proceed, no unauthorized rework is permitted.

016 Corrective Action

When discrepancies are discovered the supplier may be required to investigate and provide containment, root-cause and corrective action to prevent future occurrences using current methodology to document the CAPA process (8D, 5Y's, Brainstorming, etc).

017 Product Safety

Any deviation to plan, implement and control the processes needed to ensure product safety during the entire Life cycle and any state must be reported to Noranco Quality. Product need to be able to its designated or Intended purpose without causing unacceptable risk of harm to persons or damage property.

018 Counterfeit parts

Any deviation for an unauthorized copy, imitation, substitute, or modified part (e.g., material, part, Component) which is knowingly misrepresented as a specified genuine part of an original or authorized manufacturer must be reported to Noranco Quality. Exaples of counterfeit part can include but not limited to, false identification or marking labeling, grade, serial number, date code, documentation, or performance characteristics

019 Foreign Objects Debris (FOD)

External Provider will establish and maintain an effective FOD prevention program to an FOD sensitive Process. External Provider will issue preventive measures to avoid FOD access and contamination of Products.

020 Color chip for paint-AMS-STD-595, color 17925

Following UTAS quality alert 05042018-01 for AMS-STD-595,A, color "17925", for the Gulfstream G500,G600,G650 program, color chip is the authority to validate and approve the painted products.

Processor who painted parts will issue certificate of conformance to support these requirements and shall clearly certify: "Certified to AMS-STD-595,Rev.A, 17925 color chip"

Noranco Inc. reserves the right to re-verify and validate painted products using 17925 color chip per AMS-STD-Rev.A

021 Supplier escapes-discrepant parts:

Supplier need to use problem solving tools to analyze root cause for escapes and to have corrective action effectiveness track record. Need to incorporate mistake proofing methodologies when initiating corrective action for escapes.Noranco reserve the right to issue request for corrective action for supplier escapes.

Supplier need to answer in allocated time to corrective action request and to provide objective evidence for verification of containment